

Unit 1 - Meeting people

Task 2 – Match the two halves of the dialogues

1)	I	2)	F	3)	E	4)	J	5)	A	6)	G	7)	C	8)	B	9)	D	10)	H
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Task 4 – Complete the dialogues

At a party

A: This is a great party.

B: Yeah, the food is great. By the way, you look really familiar. Haven't we met somewhere before?

A: I'm not sure.

B: I think we were in the same sports camp at Lake Balaton last summer.

A: I remember you now! You're Justin Jones.

B: And you are Kate Wilson!

A: Yes. It's nice to see you again. I'm sorry, I didn't recognize you.

B: No problem. My hair was shorter then.

A: Oh, by the way, do you know Eszter?

B: No, I don't think so. Nice to meet you, Eszter.

C: Nice to meet you, too.

A: You know, Eszter is on holiday here. She is from Hungary.

B: Really? How long have you been here?

C: For six weeks.

B: Well, I hope you are enjoying your stay.

In a park

A: Lovely weather, isn't it!

B: Yes, I love this park in spring! Oh, by the way, my name's Tom, Tom Watson.

A: Hi, Tom. I'm Kate Wilson.

B: I'm sorry, I didn't catch your first name.

A: It's Kate, but please call me Katie.

B: Nice to meet you, Katie.

A: Nice to meet you, too!

At Kate's home:

A: Mum, I'd like you to meet my classmate, Justin.

B: Hello, Justin. I'm glad to meet you. Kate has told me all about you. I've been looking forward to meeting you for a long time.

Task 7 – Translation

1) Nem hiszem, hogy már találkoztunk, én vagyok az új osztálytársad, Szabó János.	<i>I don't think we've met before. I'm your new classmate, János Szabó.</i>
2) Szia, Te biztos Kati vagy, én Eszter vagyok.	<i>Hello, you must be Kate, I'm Eszter.</i>
3) Hadd mutatkozzak be, Szabó Jánosnak hívnak.	<i>Let me introduce myself, my name is János Szabó.</i>
4) Tényleg nagyon örülök, hogy megismertelek!	<i>I'm really, pleased to meet you!</i>
5) Már vártam, hogy megismerjelek!	<i>I've been looking forward to meeting you.</i>

6) Hadd mutassam be az új matematika tanárokat, Kovács tanárurat.	<i>I'd like to introduce your new Maths teacher, Mr. Kovács.</i>
7) Találkoztál már az új osztálytársunkkal, Katalival?	<i>Have you met our new classmate, Kate?</i>
8) Elnézést, nem bánod, ha használom a radírodat?	<i>Excuse me, do you mind if I use your rubber?</i>
9) Bocsáss meg a kérdésért, de nem láttad a telefonomat?	<i>Sorry for asking, but have you seen my mobile?</i>
10) Azt hiszem, összetéveszt valakivel.	<i>I think you may have the wrong person.</i>

Unit 2 – Conversation techniques

Task 2 – Match the two halves of the dialogues

1)	H	2)	I	3)	F	4)	B	5)	G	6)	C	7)	A	8)	J	9)	D	10)	E
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Task 4 – Complete the sentences

1. May I have a word with you? I need to discuss something with you. 2. I'm all ears. 3. That sounds great! 4. I know what you mean. 5. Tell me more. 6. I find that hard to imagine. 7. Do you expect me to believe that! 8. Don't make me laugh! 9. I'm sorry, what was that again? 10. Would you mind repeating it? 11. Speak up, please. I can't hear you. 12. May I say something here? 13. I wonder if I could comment on what you have just said please. 14. Sorry to butt in, but did I hear you say something about the new Maths teacher? 15. That reminds me of a book I read when I was a child. 16. It's on the tip of my tongue. 17. Just to change the topic, have you ever been to Italy? 18. As I was saying, you should sleep more. 19. Could you explain it in more detail? 20. To sum up, we can say that his new novel is a big success.

Friends

A: I'd like to travel to Finland.

B: Finland?

A: Yeah.

B: Why?

A: Because Santa Claus lives there.

B: No, seriously.

A: Because I think it would be really exciting to see all those lakes and pine forests.

B: Are you really serious?

A: I certainly am. Very serious. I've just finished reading Kalevala, the national epic of Finland and I got hooked on Finnish mythology.

Task 6 – Translation

1) Valami váratlan dolog történt. Beszélünk kell.	<i>Something unexpected has happened. We need to talk.</i>
2) Bocsánat, de félbeszakítottak. Hol is tartottam?	<i>Sorry, but I was interrupted. Where was I?</i>

3) A: Én régen lovagoltam. B: Tényleg? Ez nagyon érdekes!	<i>A: I used to ride. B: Really? That's very interesting!</i>
4) Csak kíváncsiságból kérdezem? Voltál már Finnországban?	<i>Just out of curiosity, have you ever been to Finland?</i>
5) A: Az előadás 6-kor kezdődik. B: Bocsánat, mit mondott, hánykor?	<i>A: The performance starts at 6. B: Sorry, what time did you say it started?</i>
6) Nem szeretnék felizgatni, de nem találok a kocsikulcsot.	<i>I don't want to upset you, but I can't find the car keys.</i>
7) A: Az új vetélkedő nem igazán sikeres. B: Tudom, mire gondolsz. Szerintem, nagyon unalmas.	<i>A: The new quiz show is not really successful. B: I know what you mean, it is extremely boring.</i>
8) Szerintem egyet értesz velem, ha azt mondom, többet kell dolgoznunk, ha meg akarjuk oldani ezt a problémát.	<i>I expect you will agree with me, when I say that we should work harder if we want to solve this problem.</i>
9) Már ennyi idő van? Mennünk kell.	<i>Is that the time? We must go.</i>
10) Bocsánat, hogy félbeszakítalak, de megérkeztek a vendégek.	<i>Sorry to interrupt you, but the guests have arrived.</i>

UNIT 3 – Asking for and giving information

Task 2 – Match the two halves of the dialogues

1)	F	2)	E	3)	B	4)	I	5)	G	6)	J	7)	D	8)	C	9)	H	10)	A
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Task 4 – Complete the dialogues

On the phone

A: Good morning, this is Zoltán Szabó and I'm calling to find out about available rooms at your guesthouse.

B: Good morning, what dates are you interested in?

A: The 18th and 19th of June.

B: For how many people?

A: Two.

B: Ok. Let me check. We've got a double en-suite for those two nights if that's all right with you.

A: Yes, and how much does it cost?

B: £60 a night.

A: I'd like to book it then.

B: All right, your name please.

A: Zoltán Szabó.

B: Could you spell it please?

A: Z-O-L-T-A-N S-Z-A-B-O.

B: Great, thanks for calling.
 A: Thank you. See you on the 18th. Bye.
 B: Bye.

In the street

A: Hi, excuse me, I'm looking for a shop where I could buy batteries for my camera.
 B: Well, I expect you could get them at that kiosk over there.
 A: Actually, I have already tried, but unfortunately they have just run out of batteries.
 B: I see. Then you could try the chemist's, a bit further down this street.
 A: That sounds great, thanks for the idea. Bye.
 B: Bye.

At the train station

A: Excuse me. Could you tell me about trains to Bristol?
 B: Sure. When do you want to travel?
 A: Tomorrow morning.
 B: There are trains every hour.
 A: Thanks. How much does it cost?
 B: One way or round trip?
 A: Round trip.
 B: Well, a single adult round trip costs £77.
 A: Is there a discount for students?
 B: Yes, that is half price.
 A: Thanks very much. Bye.
 B: You're welcome. Bye.

Task 7 – Translation

1) Több mint valószínű, hogy már zárva lesz az állatkert.	<i>It's more than probable that the zoo will be closed.</i>
2) Meg tudná mondani, hogy mikor indul a következő városnéző séta?	<i>Could you tell me what time the next sight seeing tour starts?</i>
3) Meg tudja mutatni a női parfümöket?	<i>Could you show me the women's perfumes?</i>
4) Természetesen. Ezek az új nyári illatok.	<i>Certainly. These are the new summer fragrances.</i>
5) Teljesen biztos vagyok benne, hogy erre kell menni a katedrálishoz.	<i>I'm positive that this is the way to the cathedral.</i>
6) Lehet, hogy buta kérdésnek tűnik, de hogyan olcsóbb Londonba jutni, fapados repülővel vagy autóbusszal?	<i>This might sound like a stupid question, but is it cheaper to get to London by low cost airline or by coach?</i>
7) Egyértelmű, hogy repülővel, ehhez nem is fér kétség. És még gyorsabb is.	<i>It's obviously cheaper by air, there's no doubt about that. And it's faster, too.</i>
8) Tudna még valami információt adni erről a tengeri utazásról?	<i>Could you tell me a bit more about this voyage?</i>

9) Egész biztos vagyok benne, hogy ettől a kaputól indul a budapesti járat.	<i>I'm certain that the Budapest flight boards at this gate.</i>
10) Kis esélye van, hogy pontosan odaérjünk.	<i>There's little chance that we'll be there on time.</i>

Unit 4 – Clarification

Task 2 – Match the two halves of the dialogues

1)	H	2)	C	3)	F	4)	A	5)	G	6)	D	7)	I	8)	B	9)	E
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Task 4 – Complete the dialogues

Ordering a pizza

A: Pizza Express, how can I help you?

B: Hi. I'd like to order a pizza please.

A: Can I have your name and address, please?

B: Paul Thompson, 23 ...

A: Sorry, it's very busy here. Would you repeat what you said and could you speak up, please.

B: Sure, it's Paul Thompson. P-A-U-L T-H-O-M-P-S-O-N.

A: And the address?

B: It's 23, Green Forest Street.

A: Sorry, what number did you say?

B: 23.

A: Got it. What would you like to order today?

B: I'd like a large pepperoni pizza with mushrooms and extra cheese.

A: Could you slow down a little please? Would you mind repeating it, please?

B: No problem. That's a large pizza.

A: Large pizza, OK.

B: Pepperoni with mushrooms and extra cheese.

A: OK, I've got it all down.

B: How long will that be?

A: About twenty minutes.

B: Sorry, I couldn't catch it.

A: Twenty minutes

B: Thanks.

A: Thank you for calling. Bye.

B: Bye.

In the street

A: Excuse me. Is there a bank near here?

B: Yes, there is one next to the supermarket.

A: How can I get there?

B: Walk down the street and turn right at the traffic lights. It's the third building on the right.

A: So straight ahead and then right at the traffic lights.

B: That's right.

A: Thanks a lot.

B: You're welcome.

Task 7 – Translation

1) Elnézést, de nem hallottam, mit mondtál.	<i>I'm sorry, I didn't hear what you said.</i>
2) Megismételné, amit mondott?	<i>Would you repeat what you said?</i>
3) Elnézést, mit mondott, mikor?	<i>I'm sorry. When did you say?</i>
4) Elismételnéd a kérdést?	<i>Would you mind repeating the question, please?</i>
5) Épp azt kérdeztem, mikor kezdődik a házibuli.	<i>I was just asking when the party started / starts.</i>
6) Úgy értettem, hogy nem tudok segíteni, mert egész nap tanulnom kell.	<i>What I meant was that I couldn't help because I needed to learn all day.</i>
7) Hadd magyarázzam el: a pingvin, például egy madár - szárnya van, de nem tud repülni.	<i>Let me explain it to you: the penguin is a bird, for example; it has wings but it can't fly.</i>
8) Nem vagyok benne biztos, hogy értem. Ez azt jelenti, hogy az elemeket havonta fel kell tölteni?	<i>I'm not sure I understand. Does this mean that the batteries need to be recharged monthly?</i>
9) Úgy érted, nem tudsz jegyet venni, mert nincs pénzed?	<i>You mean you can't buy a ticket because you have no money?</i>
10) Ha valamit nem értesz, szólj, elmagyarázom neked.	<i>If there is anything you can't understand, please say so and I'll explain it to you.</i>
11) Érted, mire gondolok?	<i>Do you see what I mean?</i>
12) Megfogalmazná másképp a kérdést?	<i>Could you rephrase your question?</i>

UNIT 5 – Surprise**Task 2 Match the two halves of the dialogues**

1)	E	2)	C	3)	G	4)	A	5)	D	6)	H	7)	I	8)	B	9)	F	10)	J
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Task 4 – Complete the dialogues

At a bookshop

Tim: Look! This is really amazing!

Sue: What is it?

Tim: I've just found a picture of my grandma in this book. I can't believe my eyes!

Sue: You must be kidding! How is that possible?

Tim: It's a book about the 70's. I remember she told me she used to go to this café a lot.

Sue: That's incredible.

Tim: Yes. Who would have thought it? I was just looking for a birthday present for my mom.

Sue: Really? Well, then this is the perfect present for her, don't you think?

Tim: Absolutely. I still can't believe it! I'm going to tell Gran right away. She probably doesn't know about it.

On the phone

Tim: Hi Gran, guess what I've found?

Gran: Hello Tim, my dear. What is it?

Tim: I was looking for a book for Mom's birthday, and in a book about the 70's I came across a photo of you.

Gran: You're pulling my leg, aren't you? How is that possible?

Tim: It was taken at the Metro Café. You said you often went there with your friends.

Gran: Oh, yes, that's true.

Tim: You can imagine that I was flabbergasted when I recognized you!

Gran: Well, are you sure it's me?

Tim: Yes, I can recognize your favourite scarf, too, the one you got from Grandpa before you got married.

Gran: Are you serious? I can't wait to see that book!

At Mom's birthday

Tim: Happy birthday, Mom!

Mom: Thanks a lot, sweetheart. Oh, a book! About the 70's! How nice! Thank you.

Tim: There's a big surprise in it for you. I wonder if you can find it.

Mom: Really? That sounds exciting. Well, let's see.

Gran: I hope it won't take you long.

Mom: What a surprise! I can't believe my eyes! Gran, this is you!

Gran: Let me see. Seeing is believing. Well, this really is me. You are right, Tim, this was our favourite café and this is still my favourite silk scarf.

Mom: I'm speechless. How did you find this book?

Tim: I just came across it by chance as I was looking for a present for you. You can imagine how I stood rooted to the spot when I saw it myself.

Mom: Well, I must be dreaming. Pinch me somebody. Tim, Gran, this is the best birthday present I have ever got. Thank you so much!

Task 7 – Translation

1) A: Odanézz, micsoda fekete felhők! B: Te jó ég!	<i>A: Look at those black clouds! B: Oh Dear!</i>
2) El se hiszem, hogy átmentem a vizsgán!	<i>I can't believe I've passed the exam!</i>
3) Azt akarod mondani, hogy az ufók rabolták el a házi feladatodat? Na persze!	<i>Are you saying that UFOs have stolen your homework? And pigs might fly!</i>
4) Nem tudtam, hogy sírjak vagy nevessek, amikor 3 hét után előkerült a macskánk soványan és piszkosan.	<i>I didn't know whether to laugh or cry when our cat appeared, thin and dirty, after three weeks.</i>
5) Nem hiszek a szememnek! Lemostad az autót?	<i>I can't believe my eyes! Have you washed the car?</i>
6) Szóhoz se jutottam, amikor megláttam azzal a másik lánnyal táncolni.	<i>I was speechless when I saw him dance with that other girl.</i>
7) Bejött a tanár, és mint derült égből villámcsapás, bejelentette, hogy dolgozatot írunk.	<i>The teacher came in, and like a bolt from the blue he said we were going to write a test.</i>
8) Ugye nem mondod komolyan, hogy most elindulsz, és nem segítesz tovább?	<i>You don't mean to leave now and not help any more, do you?</i>

9) Szent egek! Itt tényleg rengeteget dolgoztatok! Gyönyörű lett a lakás!	<i>Good gracious! You have really worked a lot here! The flat has become beautiful!</i>
10) Hallottad, hogy az osztálytársam indulni fog a tehetségkutató versenyen? (talent show)	<i>Have you heard that my classmate is going to take part in the talent show?</i>

Unit 6 – On the phone

Task 2 – Match the two halves of the dialogues

1)	D	2)	F	3)	I	4)	J	5)	H	6)	E	7)	A	8)	C	9)	B	10)	G
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Task 4 – Complete the dialogues

Kate's home

A: Hello.

B: Hello. Is Kate there, please?

A: No, she isn't in at the moment.

B: I'm Mary, her classmate.

A: Oh. Hi, Mary.

B: Do you know when she'll be back?

A: She told me she would be back by 6 o'clock. Shall I take a message?

B: Yes, please. I'm calling to tell her that I'm having a party at my place on Saturday. Could you tell her to call me when she gets home? I'll tell her everything about the party then.

A: Sure. Does she know your number?

B: I'm sure she does.

A: All right. I'll tell her you've called.

B: Thanks a lot. Bye.

At Lincoln University

A: Hello, Lincoln University. How can I help you?

B: This is Kate Wilson. Can I have extension 3421?

A: Certainly, hold on a minute, I'll put you through...

C: English Department, Robert Taylor speaking.

B: This is Kate Wilson calling, is Charles Thompson in?

C: I'm afraid he's out at the moment. Would you like to leave a message?

B: Yes, please. Could you ask him to call me at 5674482? It's urgent. I need to talk to him about the conference.

C: Could you repeat the number please?

B: Yes, it's 5674482, and this is Kate Wilson.

C: Thank you Miss Wilson, I'll make sure Charles gets this as soon as possible.

B: Thank you very much, bye.

C: Bye.

Task 7 – Translation

1) A: Tamással szeretnék beszélni. B: Én vagyok.	<i>A: I'd like to speak to Tamás. B: Speaking.</i>
2) Kapcsolná a 862-es melléket?	<i>Can I have extension 862, please?</i>
3) Beszélhetnék az igazgatóval?	<i>May I speak to the headteacher, please?</i>

4) Tartaná a vonalat egy pillanatra?	<i>Can you hold on a moment?</i>
5) Attól tartok, Wilson úr jelenleg nem elérhető.	<i>I'm afraid Mr. Wilson is not available at the moment.</i>
6) Megkérdezhetem, ki keresi?	<i>Can I ask who is calling, please?</i>
7) Szeretnél üzenetet hagyni?	<i>Would you like to leave a message?</i>
8) A történelem dolgozat miatt telefonálok.	<i>I'm calling about the history test.</i>
9) Átadom az üzenetet a főnöknek, amint beér.	<i>I'll give the boss the message as soon as he gets in.</i>
10) Már háromszor tárcsáztam a számot, de nem veszik fel.	<i>I've dialled the number three times, but there is no answer.</i>

UNIT 7 – Arrangements and appointments

Task 2 Match the two halves of the dialogues

1)	D	2)	A	3)	G	4)	J	5)	E	6)	B	7)	H	8)	F	9)	C	10)	I
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Task 4 – Complete the dialogues

On the phone

Assistant: Good morning, Dr Johnson's office, this is Susan Savage speaking. How can I help you?

Patient: Good morning. I'd like to make an appointment with Dr Johnson.

Assistant: Which day would be convenient?

Patient: I'd like to come next Tuesday.

Assistant: What time?

Patient: In the morning, if possible.

Assistant: I'm afraid his calendar is full on Tuesday. He has an opening on Monday afternoon.

Patient: Oh, that's a pity. Monday is not good for me.

Assistant: So which day would suit you, Madam?

Patient: I can only come Tuesdays.

Assistant: I can put you in for the next Tuesday morning.

Patient: That sounds great, thanks.

Assistant: What time is best for you?

Patient: 10 a.m., if possible.

Assistant: No problem. I can put you in for 10 a.m. the next Tuesday. Can I have your name, please?

Patient: Nicole Ryan. Thank you very much.

Assistant: You're welcome. Have a nice day.

Patient: Bye. Have a nice day.

On the phone

Patient: Hello, Nicole Ryan speaking.

Assistant: Good morning, this is Susan Savage from Dr Johnson's office.

Patient: Good morning.

Assistant: Ms Ryan I'm terrible sorry, but Dr Johnson has just asked me to call off your appointment with him next Tuesday. He needs to go to an important conference, you see.

Patient: Oh, I'm sorry to hear that. Can you suggest another time?

Assistant: He would be available any evening this week.

Patient: Well, I can come only after 7 p.m.

Assistant: No problem. Which day would you prefer?

Patient: Actually, Thursday would suit me this week.

Assistant: All right, I'll put you in for this Thursday, 7 p.m. And please forgive us for this mess.

Patient: It's all right. See you on Thursday then.

Assistant: Thank you very much. See you on Thursday.

Task 7 – Translation

1) Találkozhatunk jövő péntek este?	<i>Can we meet next Friday evening?</i>
2) Hánykor lenne jó neked?	<i>What time would be good for you?</i>
3) 7-kor tökéletes lenne.	<i>7 would be perfect.</i>
4) Szeretnék időpontot kérni Dr Brownhoz.	<i>I'd like to make an appointment with Dr Brown.</i>
5) Sajnos erre a hétre már tele van a naptárja.	<i>I'm sorry, but his calendar is full for this week.</i>
6) Jövő héten melyik nap lenne megfelelő?	<i>Which day would be convenient next week?</i>
7) Szerda délután jól hangzik.	<i>Wednesday afternoon sounds good.</i>
8) Bármelyik nap jó, kivéve szerdát.	<i>Any day is all right, except for Wednesday.</i>
9) Sajnos nem tudok odaérni holnap. Nekem jobb lenne a hétvégén.	<i>Unfortunately I cannot make it tomorrow. The weekend would suit me better.</i>
10) Sajnos le kell mondanom a jövő heti megbeszélést.	<i>Unfortunately I have to call off next week's meeting.</i>

UNIT 8 – Invitations

Task 2 Match the two halves of the dialogues

1)	E	2)	A	3)	F	4)	J	5)	G	6)	B	7)	H	8)	C	9)	D	10)	I
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Task 4 – Open dialogues

On the phone

A: Hi Cathy, I'm calling to invite you to our annual "school's out" garden party.

B: Oh hi, thanks, great idea! When are you planning to have it?

A: Next Friday afternoon, just after school is really out.

B: Well, the problem is that we are visiting my grandma that afternoon.

A: Can you check with your parents if you could join us for a while?

B: OK, I can ask them and then I'll get back to you tomorrow.

A: Sounds great. I'll talk to you later then. Bye.

B: Yes, bye.

At the language school

A: Rob, what are you doing next Tuesday, after classes?

B: Going home, nothing special. Why?

A: Well, it's Andy's 20th birthday and we are thinking of celebrating it together.

B: Do you really think Thursday evening is the best time for that?

- A: Maybe not the best, but at the weekend he is going to celebrate with his host family and friends.
We thought a weekday would be perfect with his classmates.
B: I see.
A: So would you like to join ?
B: Sure, why not, thanks for asking. Where are we going? And for how long?
A: To the Pier, and you can stay as long as you want.
B: I might have to leave early.
A: No problem.
B: Well, thanks for the invitation.
A: Sure. You're welcome.

Task 7 – Translation

1) A: Mit szólnál egy pizzához sulis után?	<i>How about a pizza after school?</i>
B: Sajnos ma nagyon sietek, de holnap szívesen.	<i>Unfortunately I'm in a hurry today, but tomorrow I'd love to.</i>
2) A: Lenne kedved eljönni velem holnap a bevásárlóközpontba? Kell vennem egy sportcipőt.	<i>Do you feel like coming to the shopping centre with me tomorrow? I need to buy a pair of trainers.</i>
B: Nagyon jó ötlet, szívesen megyek veled, mert én pedig épp fürdőruhát keresek magamnak.	<i>Great idea, I'd love to go with you because I'm looking for a swimsuit for myself.</i>
3) A: Mit csinálsz péntek este? Biliárdozni megyünk a barátaimmal és szívesen látnánk téged is.	<i>What are you doing on Friday night? We're going to play pool with my friends and we'd be happy to have you, too.</i>
B: Sajnos van már programom péntek estére, de jövő héten szívesen csatlakoznék hozzátok.	<i>I'm sorry but I'm busy on Friday night, but I'd be happy to join you next week.</i>
4) A: Kaptam két koncertjegyet és örülnék, ha el tudnál jönni velem. Szabad vagy szombat este?	<i>I got two concert tickets and I'd be happy if you could come with me. Are you free on Saturday night?</i>
B: Meg kell nézmem a naptáramban. Holnap megmondom, hogy ráérek-e, rendben?	<i>I'll have to check my calendar. I'll tell you tomorrow whether I'm free if that's all right with you.</i>

Unit 9 – Describing things / defining meaning**Task 2 – Match the two halves of the dialogues**

1)	I	2)	C	3)	H	4)	A	5)	B	6)	J	7)	D	8)	E	9)	G	10)	F
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Task 4 – Complete the dialogue

At the airport – lost property office

- A: Can I help you?
B: Yes. My suitcase didn't arrive.
A: May I see your boarding card, please?

B: Yes, certainly, here you are.

A: Well, don't worry. Let's fill in this form so that when the suitcase arrives we can send it to your address.

B: OK, thank you.

A: What's it made of?

B: It's leather.

A: Leather, right. What colour leather?

B: Black. It's made of black leather.

A: Black leather. Right.

A: OK. And what size is it?

B: It's quite big. It's about 75cm long, 50cm wide and 30cm deep. It has built-in wheels.

A: Good. So that's a trolley case. That's clear. And, um, what's in it?

B: Clothes mostly, my toilet bag, a few books ... oh, and my camera!

A: Some clothes, toiletries, books and a camera. Right, got that. Now let's have a few details about you, madam. What's your name?

B: Kate Wilson

A: Kate Wilson. Right. And your phone number Ms. Wilson?

B: It's 246 – 8754.

A: 246- 8754. Right. Now your address, please.

B: It's 23 Oxford Road.

A: Thank you. We'll let you know when it arrives.

Task 7 – Translation

1) A: Hogy néz ki az új medencétek? B: Nagyon menő! Felülről úgy néz ki, mint egy hal.	<i>A: What does your new swimming-pool look like?</i> <i>B: It's cool. From above it looks like a fish.</i>
2) Milyen hosszú a ruhásszekrényed?	<i>How long is your wardrobe?</i>
3) Milyen méretűek az üveggolyók?	<i>What size are the marbles?</i>
4) Miből van hátizsákod?	<i>What is your rucksack made of?</i>
5) Hogy hívjuk azt a tárgyat, melyet arra használunk, hogy megvédjük a szemünket?	<i>What do you call the object we use to protect our eyes?</i>
6) Olyan emberek számára tervezték, akik szeretnek utazni.	<i>It is designed for people who love travelling.</i>
7) Ez egy szív alakú tükör.	<i>This is a heart-shaped mirror.</i>
8) Ez egy fajta gép, melyet teafőzésre használunk.	<i>This is a kind of machine that is used to make tea.</i>
9) Úgy néz ki, mint egy doboz.	<i>It looks like a box.</i>
10) Olyan a hangja, mint egy papagájnak.	<i>It sounds like a parrot.</i>
11) Olyan az illata, mint a rózsának.	<i>It smells like a rose.</i>
12) Olyan a tapintása, mint egy fatörzsnek.	<i>It feels like a tree trunk.</i>

13) Egy hengerhez hasonlít, de az alján szélesebb, mint a tetején.	<i>It is similar to a cylinder but it is wider at the bottom than at the top.</i>
14) Hogy működik ez a gép?	<i>How does this machine work?</i>
15) Nem tudom mit jelent ez a szó / a „trunk” szó?	<i>I don't know what this word / what 'trunk' means.</i>
16) Meg tudnád magyarázni nekem ezt a szót?	<i>Could you explain this word to me?</i>

Unit 10 – Telling people how to do things

Task 2 – The instructions are all mixed up. Can you put them in the right order?

1)	3	2)	6	3)	1	4)	4	5)	7	6)	2	7)	5
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Task 4 – Complete the dialogue

At the Digital Photo Kiosk

A: Good morning. Can you help me? I'd like to print my photos.

B: We have a self-service digital photo kiosk next to the Photo Centre counter.

A: Would you help me, please? I have never used it before.

B: Certainly. Have you got your photos on a memory card?

A: Yes, here it is.

B: OK. First put it into the machine and upload your images.

A: OK, it's done.

B: Good. Now you have to select which photos you would like to print. Follow the on-screen instructions. You can edit and re-size your photos.

A: You mean I can even correct red eyes before printing?

B: Sure. Touch the correct red-eye button on the screen.

A: OK. It's done. What's the next step?

B: After editing your images you can print them in three sizes: 6 by 4 inches, 7 by 5 inches or 10 by 8 inches.

A: I'll go for the 6 by 4 option.

B: Great. Now print your images by simply pressing the print button.

A: Fantastic. It's really simple! Where can I pay?

B: At the Photo Centre counter.

A: Thank you for your help.

B: You're welcome.

Task 6 – Translation

1) Nem tudom, hogyan kell használni a fénymásolót.	<i>I don't know how to use the photocopier.</i>
2) Mi a kávékészítés legjobb módja?	<i>What's the best way to make coffee?</i>
3) Mit javasolsz? Hogyan fogjak hozzá?	<i>What do you suggest? How do I go about it?</i>
4) Először kapcsolj be a gépet, majd nyomd meg a gép oldalán levő piros gombot!	<i>First, switch on the machine, then press the red button on the side.</i>
5) Először össze kell keverned a lisztet a tejjel.	<i>First you have to mix the flour with the milk.</i>

6) Az első lépés a térkép megrajzolása. Tudsz követni?	<i>The first step is to draw the map. Are you with me?</i>
7) Amikor ezt befejezted, nyomtasd ki a leveleket!	<i>When you've finished this, print the letters.</i>
8) Győződj meg arról, hogy a víz elég meleg.	<i>Make sure that the water is warm enough.</i>
9) Bocsánat, megismételné?	<i>Sorry, can you say that again?</i>
10) Nem egészen értem, miért kell ceruzával írni.	<i>I don't quite see why I have to write in pencil.</i>

Unit 11 – Getting around

Task 2 – Match the two halves of the dialogues

1)	B	2)	J	3)	E	4)	F	5)	G	6)	A	7)	I	8)	C	9)	D	10)	H
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Task 4 – Complete the dialogues

A: Excuse me, where do I get a bus for Market Street?

B: There is a bus stop over there. The bus runs every ten minutes.

A: How long is it until the next bus?

B: It has just left, so about 10 minutes.

A: Excuse me, which bus do I take to get to the cinema?

B: Take the bus no. 8.

A: Where do I need to get off for the cinema?

B: At the fifth stop from here.

A: Excuse me, could you tell me how to get to Heroes' Square from here?

B: On foot or by public transport?

A: Public transport. I'm a bit tired of walking all day.

B: Well, you'll need to go to the underpass and take the red metro line to Deák tér. There you'll have to change to the yellow line and go, let me see, one, two, ... seven stops. The stop is called Hősök tere.

A: Thanks a lot.

B: You're welcome.

Task 7 – Translation

1. Meg tudná mondani, hogy hogyan jutok a Fő téri bevásárlóközpontoz?	<i>Can you tell how I can get to the shopping centre on Main Square?</i>
2. Menjen egyenesen a State utcán 3 tömböt, aztán a lámpánál forduljon jobbra.	<i>Go straight for three blocks on State Street, then turn right at the traffic lights.</i>
3. Ez a Fő utca lesz, ami egyenesen a Fő térhez visz, nem lehet eltéveszteni.	<i>This will be Main Street, which takes you straight to Main Square; you can't miss it.</i>
4. A tér a baloldalon lesz, kb. másfél km innen.	<i>The square will be on the left, about one and a half kilometres from here.</i>

5. Sajnos nem tudom megmondani, nem lakom a környéken.	<i>Unfortunately I can't tell you, I don't live around here.</i>
6. A Holly és a Maple sarkán lesz, a könyvtárral szemben.	<i>It will be on the corner of Holly and Maple, opposite the library.</i>
7. Menj le a lépcsőn és fordulj balra, az iroda az ebédlővel szemben van.	<i>Go down the stairs and turn left, the office is opposite the canteen.</i>
8. Mennyibe kerül egy diákjegy, oda-vissza?	<i>How much is a student ticket round trip?</i>
9. Hol kell átszállnom a buszról a villamosra?	<i>Where do I need to change from the bus to the tram?</i>
10. Hányadik megállónál kell leszállnom?	<i>How many stops do I go?</i>

UNIT 12 – Asking for and giving opinions

Task 2 – Match the two halves of the dialogues

1)	C	2)	G	3)	A	4)	E	5)	I	6)	B	7)	H	8)	J	9)	D	10)	F
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Task 4 – Complete the dialogues

At school

A: Have you heard Lady Gaga's latest single?

B: Yeah, I saw it on Youtube yesterday and I thought it was awful.

A: You can't be serious! It's one of the best songs I've ever heard!

B: You've got to be kidding! It's too monotonous and the video is boring, too.

A: Well, sorry, I don't think we see eye to eye on that.

At the office

A: So what did you think of Carol's birthday party?

B: Well, to tell the truth, I had expected something more fun. Everybody was behaving rather awkwardly, don't you think?

A: I totally agree. Maybe because there were too many people who had never met before.

B: You're right. And what about the food? Did you like it?

A: Well, not really. That was kind of impersonal, too. If she didn't have time for it, she could always have asked us to help her, couldn't she?

B: Oh, absolutely! Anyway, my birthday party will be completely different.

A: I'm sure it will.

Task 7 – Translation

1) Véleményem szerint a divat csak idő- és pénzpazarlás.	<i>In my opinion, fashion is just a waste of time and money.</i>
2) Valaha szóba jönné, hogy megtanulj még egy idegen nyelvet?	<i>Would you ever think of learning one more foreign language?</i>
3) Ha engem kérdezel, a körülményektől függ.	<i>If you ask me, it depends on the circumstances.</i>
4) Mi a véleményed az új matektanárról?	<i>What do you think of the new maths teacher?</i>

5) Szerintem mindenkinek joga van maga dönteni.	<i>I think everybody has the right to decide for themselves.</i>
6) Ne érts félre, de nem tudok veled egyetérteni ebben a kérdésben.	<i>Don't get me wrong, but I can't agree with you on this issue.</i>
7) Sajnálom, de nem osztom a véleményedet.	<i>I'm sorry, but I don't share your opinion.</i>
8) Meg vagyok győződve róla, hogy fogunk tudni megoldást találni.	<i>I'm quite positive that we'll be able to find a solution.</i>
9) Bizonyos szempontból igazad van.	<i>You are right from a certain point of view.</i>
10) Őszintén szólva, meglep a főnök álláspontja.	<i>To be honest, I'm surprised at the boss's point of view.</i>

UNIT 13 – Choices

Task 2 Match the two halves of the dialogues

1)	E	2)	H	3)	B	4)	J	5)	A	6)	I	7)	C	8)	G	9)	D	10)	F
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Task 4 – Complete the dialogues

At a clothes shop

Anne: Look! These jackets are really nice. Which one do you prefer?

Sue: I think the wool one is better.

Anne: The wool one? Why?

Sue: It looks warmer.

Anne: Well, I'd go for the leather one. It's more stylish than the wool one.

Sue: Maybe. But it's too expensive. I can't afford it.

At the supermarket

Mike: OK. Here's Granny's shopping list. Can you help me to choose?

Wendy: Sure. Let's see what she needs.

Mike: Potatoes. Would she like the red ones or the yellow ones?

Wendy: I think she prefers the red ones for jacket potatoes.

Mike: OK, next. Which type of brown sugar shall we choose?

Wendy: Hmm, they cost the same (same price). Let's take this one in the brown box.

Mike: All right. What about orange juice?

Wendy: I'm not sure. I think she prefers the type with pulp.

Mike: OK, one more. Which coffee does she like?

Wendy: Oh, that's easy. Her favourite is the Brazilian one.

Mike: Great. I think we're done. Let's go to the cashier.

Wendy: Yeah, let's hurry up. She must be waiting for us.

Task 7 – Translation

1. A tejföl hasonló a joghurthoz, de a tejföllel könnyebb főzni, mert krémesebb.	<i>Sour cream is similar to yoghurt, but it's easier to cook with sour cream because it's more creamy.</i>
2. A halhoz inkább fehér bort kérek.	<i>I'd prefer white wine with my fish.</i>

3. A sorozatot néznéd szívesebben vagy a meccset?	<i>Would you rather watch the series or the match?</i>
4. Ez a legfélelmetesebb film, amit valaha láttam.	<i>This is the most terrifying film I've ever seen.</i>
5. Véleményem szerint a város egyik legjobb étterme a Ráday utcában található.	<i>In my opinion, one of the best restaurants in town is in Ráday Street.</i>
6. Szerintem rengeteg különbség van a mai és a tíz évvel ezelőtti élet között.	<i>I think there are a lot of differences between life now and ten years ago.</i>
7. Túlságosan fáradt voltam, hogy eldöntsem, mit csinálnék szívesen.	<i>I was too tired to decide what I would like to do.</i>
8. A húgom szívesebben jár táncolni, mint röplabdázni.	<i>My sister prefers dancing to playing volleyball.</i>

UNIT 14 – Suggestions

Task 2 – Match the two halves of the dialogues

1)	F	2)	B	3)	J	4)	A	5)	C	6)	H	7)	D	8)	I	9)	G	10)	E
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Task 4 – Complete the dialogues

At home

A: How about going to that new French restaurant for lunch?

B: Well, I'd rather not. I'm kind of broke. French restaurants are always expensive.

A: All right. Then shall we go to that nice Chinese one over the corner?

B: No, I can't. I went there last Friday and I got a stomach ache from all the spices. Why don't we order a pizza?

A: I'd rather not. I feel like going out for lunch.

B: OK. Let's keep thinking. We could go to that sea food place on the High Street.

A: The Fisherman's Net, you mean?

B: Yes. They always serve fresh seafood. And they have reasonable prices for their portions.

A: That sounds good. Let's go then.

At home

A: OK, what shall we buy for Sophie's graduation?

B: Shall we buy her a golden necklace?

A: No, I don't think that's a good idea. She prefers silver.

B: All right then, let's keep thinking. But does she like wearing jewellery at all?

A: Well, very rarely. You know how sporty she is. How about getting her an iPod? She could use that every day when she goes jogging.

B: That's a good idea. But isn't it a bit expensive?

A: We could share the expenses.

B: OK, let's do that. Shall we have something engraved on the back?

A: That would be great! Yes, that would make it more personal.

B: How about "ConGRADulations, Sophie"?

A: Sounds perfect! Shall we order it on the internet?

B: Yes, let's do that.

A: OK, let me get my laptop.

Task 7 – Translation

1) Szerintem ezt a DVD-t vegyük meg neki.	<i>I think we should buy this CD for her.</i>
2) Fagyizhatnánk egyet.	<i>We could have some ice-cream.</i>
3) Nem fér be a cipőm a bőröndbe. Most mi legyen?	<i>My shoes don't fit in my suitcase. What do I do now?</i>
4) Most nagyon olcsók a könyvek. Vethetnénk többet is.	<i>The books are very cheap now. We could buy even more.</i>
5) Szerinted megkérjük Adam-et, hogy segítsen?	<i>Do you think we should ask Adam to help us?</i>
6) Inkább ebbe a cipőboltba menjünk be, a másik túl drága.	<i>Let's rather go into this shoe shop, the other one is too expensive.</i>
7) Virágot vigyünk ajándékba vagy bonbont?	<i>Shall we take flowers or chocolates?</i>
8) Mit szólnál, ha ma busszal mennénk metró helyett?	<i>How about taking the bus instead of the metro today?</i>
9) 5 órát késik a járatuk. Mit csináljunk? Hazamenjünk egy időre vagy itt várakozzunk?	<i>Our flight is delayed for five hours. What shall we do? Shall we go back home for a while or shall we stay here?</i>
10) Most nézzük meg a filmet, ne várjunk jövő hétig!	<i>Let's watch the film now; let's not wait until next week.</i>

UNIT 15 – Advice**Task 2 – Match the two halves of the dialogues**

1)	D	2)	B	3)	J	4)	A	5)	I	6)	G	7)	C	8)	F	9)	E	10)	H
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Task 4 – Complete the dialogues

At the cafeteria

Peter: I just don't know what to do. I met her at that concert on Friday, you know.

Rick: Did you agree on anything?

Peter: No. That's the problem.

Rick: Why don't you ask her on a date?

Peter: I don't even have her phone number.

Rick: Then you ought to try to find her on Facebook.

Peter: Do you really think that is what I should do?

Rick: Sure. You could chat to her and maybe ask her out on a date.

Peter: OK, I'll try that. Thanks for the advice.

Rick: Good luck.

At the doctor's surgery

Doctor: Good afternoon, how can I help you today?

Patient: Good afternoon, doctor. My daughter doesn't feel very well. She has an earache.

Doctor: I see. Let me have a look, young lady. Please sit here so I can look into your ear. (...) Well, she has an ear infection.

Patient: So what do we do now?

Doctor: You ought to put drops in her ear twice a day. Here is a prescription.

Patient: And should I put something over her ears to cool or warm them?

Doctor: I wouldn't advise you to do that because it might increase the pain.

Patient: I see. Well, thank you for the advice, doctor.

Doctor: You're welcome. Bye-bye.

Task 7 – Translation

1) Szerinted mit csináljak? Nagyon kimerült vagyok.	<i>What do you think I should do? I'm exhausted.</i>
2) Te hánykor indulnál az állomásra a helyemben?	<i>If you were me, what time would you set off for the station?</i>
3) Javasolnád, hogy virágot küldjek a születésnapjára?	<i>Would you advise me to send flowers for her birthday?</i>
4) Merre menjek, hogy a leggyorsabban érjek oda?	<i>Which route should I take to get there the fastest?</i>
5) A helyedben felhívnám az osztálytársaimat.	<i>I would call my classmates if I were in your shoes.</i>
6) Azt javaslom, hogy írj egy levelet a titkárnőnek.	<i>I advise you to write a letter to the secretary.</i>
7) Gondoltál már arra, hogy kevesebb édességet egyél?	<i>Have you thought of eating fewer sweets?</i>
8) Szerinted vegyünk egy új a hajszárítót?	<i>Do you think we should buy a new hairdryer?</i>

Unit 16 – Requests

Task 2 – Match the two halves of the dialogues

1)	J	2)	H	3)	E	4)	B	5)	I	6)	A	7)	C	8)	G	9)	D	10)	F
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Task 4 – Complete the dialogues

At a hotel:

A: Good morning, can I help you?

B: Yes, please. I'm sorry to trouble you, but could you send up a few clean towels to our room?

A: Certainly. I'll get some right away.

B: I wonder if you could help us. We can't open the window. It's jammed.

A: I'll send someone up immediately.

B: Thank you.

Neighbours

A: I'm going on a holiday tomorrow. I wonder if you could help me with a few things while I'm away.

B: Certainly.

A: Would you mind looking after our dog?

B: Not a bit.

A: Could you water the plants, please?

B: I'd be glad to.

A: Oh, and one more thing! I wonder if you could take these books back to the library?

B: Why, yes of course.

A: Thanks, I really appreciate your help.

Task 7 - Translation

1) Lehalkítanád a tévét, tanulnom kell a holnapi dolgozatra.	<i>Would you please turn down the telly, I have to revise for the test tomorrow.</i>
2) Fáj a kezem. Jegyzetelnél nekem a történelem órán?	<i>My hand hurts. Could you please take notes for me in the history lesson?</i>
3) Megtennél nekem egy szívességet? Elmennél az öltönyömrért a tisztítóba?	<i>Could you do me a favour? Would you pick up my suit at the dry cleaner's?</i>
4) Kölcsönadnád az esernyődet? Zuhog odakint.	<i>I wonder if you could lend me your umbrella. It's pouring outside.</i>
5) Hálás lennék, ha többet segítenél a házimunkában.	<i>I'd be very grateful, if you helped more with the housework.</i>
6) Lenne olyan kedves, és kitöltené ezt a nyomtatványt?	<i>Would you be so kind as to fill out this form?</i>
7) Remélem, nem haragszik meg, de arra kérem, hogy engedjen előre, mert nagyon sietek. (let me go ahead)	<i>I hope you don't mind my asking, but would you please let me go ahead, I'm in a great hurry.</i>

Unit 17 – Asking for permission

Task 2 – Match the two halves of the dialogues

1)	D	2)	C	3)	J	4)	G	5)	A	6)	H	7)	F	8)	B	9)	E	10)	I
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Task 4 – Complete the dialogues

In a library:

A: Excuse me, may I switch on the computer? I'd like to use the Internet.

B: Of course, you can. The one in the corner has got Internet access.

A: May I copy five pages from this book?

C: Yes, certainly. It costs 20 pence a page.

A: Thank you.

At a hotel:

A: Good morning.

B: Is it alright, if I clean the room?

A: Actually, it's not really convenient for me right now. Would it be possible for you to come back in twenty minutes?

B: Sure, no problem.

A: Thank you very much.

At the cinema:

A: Sorry to trouble you, but I think you're sitting in our seats. I wonder if we could possibly change places.

B: Oh, dear. Let me check our tickets. I'm sorry, I've made a mistake.

A: It's OK.

Task 7 – Translation

1) A: Játshatok a labdáddal? B: Persze.	<i>A: May I play with your ball? B: Sure.</i>
2) A: Nem baj, ha felveszem a kardigánod? Nagyon fázom. B: Inkább ne.	<i>A: Is it all right if I put on your cardigan? I'm freezing. B: I'd rather you didn't if you don't mind.</i>
3) A: Nem lenne baj, ha felkapcsolnám a tévét? B: Sajnálom, de kizárt, még nem írtad meg a leckédet.	<i>A: Would it be all right if I turned the telly on? B: Sorry, but it's out of the question. You haven't done your homework yet.</i>
4) A: Bocs, ha zavarom, de nem bánja, ha ideülök a padra? B: Nem, arrébb teszem a táskámat.	<i>A: Sorry to trouble you, but do you mind if I sit down on this bench? B: No, not all. I'll move my bag.</i>
5) A: Van kifogása az ellen, ha itt hagyom a hátizsákom? B: Sajnálom, de a repülőtéren nem szabad a táskákat felügyelet nélkül hagyni.	<i>A: Do you have any objection if I leave my rucksack here? B: I'm sorry but bags mustn't be left unattended at the airport.</i>

Unit 18 – Offers

Task 2 – Match the two halves of the dialogues

1)	H	2)	I	3)	B	4)	D	5)	A	6)	F	7)	J	8)	C	9)	E	10)	G
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Task 4 – Complete the sentences

A: Shall I help you with this exercise?

B: No, don't bother, I can do it myself.

A: Let me help you.

B: That is extremely thoughtful of you.

A: Would you like any/some help?

B: I'd be delighted if you helped me.

A: If there's anything I can do, please let me know.

B: Thanks for offering, but I can manage, thanks.

A: Can I get you a tissue?

B: Cheers.

A: Would you care for a chocolate milkshake?

B: If you're sure it's no trouble for you.

A: Would you like me to give you a lift home?

B: I'm very grateful for your offer, but I can call a taxi.

Task 7 – Translation

1) Segítsek neked a fordításban?	<i>Shall I help you with the translation?</i>
2) Hadd segítsek neked vacsorát főzni!	<i>Let me help you with the dinner.</i>
3) Szeretné, ha valaki segítene?	<i>Would you like any help?</i>
4) Miben segíthetek?	<i>What can I do to help you?</i>
5) Mit szólnál egy palacsintához?	<i>How about a pancake?</i>
6) Hozhatok egy pohár vizet?	<i>Can I get you a glass of water?</i>
7) Épp erre van szükségem.	<i>Just what I needed.</i>
8) Ha nem okoz neked gondot.	<i>If you're sure it's no trouble for you.</i>
9) Nagyon kedves tőled!	<i>That's very kind of you.</i>
10) Elvagyok, köszönöm.	<i>No, I'm fine, thanks.</i>
11) Ez nagyon kedves öntől, de majd hívok egy taxit.	<i>That's very kind of you, but I'll call a taxi.</i>
12) Hálás vagyok, hogy felajánlja, de egyedül is megy.	<i>I'm very grateful for your offer, but I can manage, thanks.</i>

Unit 19 – Complaining

Task 2 – Match the two halves of the dialogues

1)	G	2)	D	3)	A	4)	F	5)	J	6)	I	7)	B	8)	E	9)	C	10)	H
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Task 4 – Complete the dialogues

At a travel agency

A: Good morning, can I help you?

B: I'd like to make a complaint about our holiday in Atlantic City last week.

A: I'm sorry to hear that. What exactly was the problem?

B: First of all, the brochure promised a room with a sea view, but our window looked out on the dustbins at the back of the hotel. And what's more, the room was very small for three people. I asked for another room but the receptionist told me the hotel was full.

A: I'm awfully sorry. I'd like to offer you a 10% discount on the price of your next holiday.

B: A 10% discount! You must be joking. I'd like to see the manager.

In a restaurant

A: Here's your chicken, madam, and here's your steak, sir.

B: Oh! My chicken is cold! I can't eat it! How's your steak?

C: It's overdone and dry. Waiter! There's a problem with our food. The chicken is cold, the steak is overdone and dry.

A: I do apologize. I'll replace them right away.

At the shoe shop

A: I wonder if you could help me? I bought these boots here two months ago and the soles came off.

B: Let me see the boots, please. Oh we can fix these for you in no time.

A: I don't want them fixed. I'd like a refund.

B: I'm afraid we can't give you a refund.

A: I'd like to speak to the manager.

Task 7 – Translation

<p>1) A: Elnézést, hogy zavarom, de a szobámban nincs meleg víz. B: Sajnálattal hallom, mindjárt felküldöm a szerelőt. Mindent megteszünk, hogy megoldjuk a problémát.</p>	<p><i>A: I'm sorry to trouble you, but there is no hot water in my room. B: I'm sorry to hear that. I'll send the repairman up right away. We'll do our best to solve the problem.</i></p>
<p>2) A: Nem vagyok megelégedve a kiszolgálással, már félórája várok a kávéra. B: El sem tudom mondani, mennyire sajnálom. Mindjárt hozom, és kérem, fogadja el a kávé az étterem ajándékeként.</p>	<p><i>A: I'm not satisfied with the service. I've been waiting for my coffee for half an hour. B: I can't tell you how sorry I am. I'll bring your coffee right away, and please accept it on the house.</i></p>
<p>3) A: Van egy kis problémám, a filmeket, amiket rendeltem, még nem érkeztek meg. B: Sajnos, nem sokat tehetünk, sztrájkolnak a postások.</p>	<p><i>A: I've got a bit of a problem. The films I ordered haven't arrived yet. B: I'm afraid there isn't much we can do about it. There's a postal strike.</i></p>
<p>4) A: Panaszt szeretnék tenni. Nem vagyok megelégedve a telefonnal, amit tegnap vettem. Nem működik az ébresztő funkció. B: Sajnálattal hallom, azonnal kicseréljük.</p>	<p><i>A: I'd like to make a complaint. I'm not satisfied with the phone I bought yesterday. The alarm function doesn't work. B: Sorry to hear that – we'll replace it immediately.</i></p>
<p>5) A: Bocs, hogy felhozom, de a fia graffitit fújt a kerítésemre. B: Nem tudom, mit mondjak. Azonnal lefestem.</p>	<p><i>A: I'm sorry to bring this up, but your son has sprayed graffiti on my fence. B: I just don't know what to say. I'll paint it over right away.</i></p>
<p>6) A: Elegendem van abból, hogy mindig későn jössz haza! B: Nagyon sajnálom, többet nem fog előfordulni.</p>	<p><i>A: I've just had enough of you coming home late! B: I'm really sorry, it won't happen again.</i></p>
<p>7) Az isten szerelmére, csinálj már valamit a szobáddal! Óriási a rendetlenség, be se lehet lépni!</p>	<p><i>For goodness sake! You've got to do something with your room. It is in a terrible mess and we can't even get into it!</i></p>

UNIT 20 – Apologies

Task 2 – Match the two halves of the dialogues

1)	H	2)	C	3)	D	4)	J	5)	E	6)	B	7)	A	8)	I	9)	F	10)	G
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Task 4 – Complete the dialogues

At home

Granny: My vase! Oh no! You've broken it!

Johnny: I'm so sorry! It was my fault.

Granny: What happened?

Johnny: I didn't see it there and I bumped into it.

Granny: That was my favourite vase! I got it from Granddad when your mom was born.

Johnny: Oh, I didn't know it was so precious for you. Please accept my apologies. Let me replace it.

Granny: Well, if you make me a vase in your handcraft class, I can forgive you.

Johnny: Sure, Gran, that's just what I was thinking of.

Granny: Ok then, let's just forget about it. Here is some tea for you.

At the train station

Susan: Jenny! Finally! We have just missed the train to Brighton.

Jenny: Susan, I'm terribly sorry, but you see, there was such an awful traffic jam, it was impossible for me to get here on time.

Susan: Well, you should have started earlier because of the rush hour.

Jenny: I actually started half an hour earlier than usual, but that didn't help either. Please forgive me. And my mobile didn't work, so I couldn't even call you.

Susan: How is that possible?

Jenny: I forgot to recharge it last night.

Susan: I'm afraid you've become a bit disorganized over the past few weeks. Do you need any help?

Jenny: Well, I must get more well-organized, and I promise it won't happen again.

Susan: All right. Well, fortunately there are trains every 20 minutes, so we can get the next one soon.

Jenny: Great. Let me get the tickets now.

Susan: OK. The ticket office is over there.

Task 7 – Translation

1) Elnézést, hogy félbeszakítottam, nem vettem észre, hogy épp telefonál.	<i>Sorry for having interrupted, I didn't realize you were talking on the phone.</i>
2) Nagyon sajnálom, hogy késtem, de elaludtam.	<i>I'm terribly sorry for being late, but I overslept.</i>
3) Kérem, adja át a bocsánatkérésemet, de nem fogok tudni részt venni a megbeszélésen.	<i>Please say sorry for me, but I won't be able to be there at the meeting.</i>
4) Nincs magyarázat a tegnapi esti viselkedésemre. Valószínűleg nagyon fáradt voltam.	<i>There's no explanation for my behaviour last night. I must have been very tired.</i>
5) Nem kellett volna megjegyzéseket tennem rád. Remélem, tudod, hogy milyen mélységesen megbántam, amit mondtam.	<i>I shouldn't have made remarks about you. I hope you know how deeply I regret what I did.</i>

6) Csak remélni tudom, hogy idővel megbocsátasz.	<i>I can only hope that you will forgive me as time passes.</i>
7) Bocsánat, de összetévesztettem valakivel.	<i>I'm sorry but I took you for someone else.</i>
8) Attól tartok, hogy a friss hal sajnos elfogyott a napi ajánlatunkból.	<i>I'm afraid we have run out of the fresh fish among our daily specials.</i>

Unit 21 – Giving compliments, congratulations and expressing criticism

Task 2 – Match the two halves of the dialogues

1)	F	2)	C	3)	I	4)	A	5)	J	6)	H	7)	B	8)	D	9)	E	10)	G
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Task 4 – Complete the dialogues

A: What a bag! Was it a gift?

B: I got for my birthday.

A: That's a nice blouse you are wearing!

B: I'm glad you like it. I bought it yesterday. It was pretty cheap.

A: I love your boots!

B: Oh, they are a bit old, but very comfortable.

A: Congratulations on winning the competition. I'm so proud of you.

B: Thanks. I'm proud of myself, too.

A: You should be more polite.

B: I know. I'm terribly sorry.

A: You should have told me you were coming.

B: I know. I'm really sorry.

A: I got a 5 in Maths.

B: Well done!

A: My compliments to the chef. This chocolate cake is really delicious.

B: How kind of you to say so.

A: Where did you learn to play basketball like that?

B: Oh, come on. I'm not very good at all.

A: Don't be so modest. You're a fantastic player.

B: Well, it's nothing special actually.

Task 7 - Translation

1) Milyen klassz farmernadrág!	<i>What cool jeans!</i>
2) Nagyon tetszik a számítógéped!	<i>I love your computer.</i>
3) Fogadd elismerésemet a honlapodhoz!	<i>My compliments on your website.</i>

4) Ha szabad azt mondanom, nagyon jól nézel ma ki!	<i>If I may say so, you look very pretty today!</i>
5) Gratulálok az eredményeidhez!	<i>Congratulations on your results!</i>
6) Elsőként szeretnék gratulálni az új könyvedhez!	<i>I'd like to be the first to congratulate you on your new book.</i>
7) Nagyon kedves tőled, hogy ezt mondd!	<i>How very kind of you to say so.</i>
8) Tulajdonképpen, nem nagy ügy.	<i>There's nothing to it, actually.</i>
9) Udvariasabbnak kellene lenned a szomszédokkal!	<i>You should be more polite to the neighbours.</i>
10) Nem kellett volna elküldened azt a levelet.	<i>You shouldn't have sent that letter.</i>
11) Tudom, tényleg sajnálom.	<i>I know. I'm really sorry about it.</i>

UNIT 22 – Good wishes

Task 2 – Match the two halves of the dialogues

1)	B	2)	E	3)	F	4)	G	5)	I	6)	C	7)	J	8)	A	9)	D	10)	H
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Task 4 – Complete the dialogues

At a language school

A: Are you going to have your oral test tomorrow?

B: Yes, I'm quite worried about it.

A: I'll keep my fingers crossed for you!

B: Thank you.

In the changing room after training

A: Are you ready for the competition tomorrow? □

B: Yes, I think so. I've been training really hard recently. □

A: I'm sure you can do it!

B: Thank you. I hope so.

At the train station

A: Well, we will miss you a lot.

B: I'll text you as soon as I arrive, don't worry.

A: Have a safe trip!

B: Thanks. Bye!

At a wedding reception

A: Let's raise our glasses to the bride and groom!

B: Here's to many happy years together!

A: Cheers!

B: Long live the bride and groom!

At a bowling alley

A: Oh no, I'm going to lose!

B: Come on, don't give up, you have one more try!

A: Do you think I should try?

B: Sure, third time lucky, you know.

A: OK. Let's see. (...) Yesss! Have you seen it?

B: Wow, well done! See? You've won! Give me a (high) five for that!

A: Yes! Thanks for your encouragement!

B: You're welcome. Come on, let's have a drink. (...) Here's to today's bowling champion!

A: Cheers!

B: Cheers!

Task 7 – Translation

1) A: Hapci! B: Egészségedre!	<i>A: Achoo!</i> <i>B: Bless you!</i>
2) Éljen az ifjú pár! Egészségünkre!	<i>Long live the bride and groom! Cheers!</i>
3) Jobbulást! Remélem hamarosan találkozunk!	<i>Get well! Hope to see you soon.</i>
4) Sok boldog születésnapot kívánok!	<i>Many happy returns of the day!</i>
5) Sok szerencsét! Drukkolok neked!	<i>Good luck! I'll keep my fingers crossed for you!</i>
6) Jó utat! Vigyázz magadra!	<i>Have a good trip! Take care.</i>
7) Jó pihenést! Élvezd minden percét!	<i>Have a relaxing holiday! Enjoy every minute of it.</i>
8) Isten hozott! Jó, hogy újra itt vagy!	<i>Welcome! It's good to have you back.</i>
9) Boldog új évet!	<i>Happy New Year!</i>
10) Gratulálok az új állásodhoz!	<i>Congratulations on your new job!</i>